

# Example Volunteer Survey Questions:



*In no particular order and shared from various surveys and the internet.*

- After your training, how prepared did you feel to meet the responsibilities of your position?
- Are we asking you to do significant work? If not, what might add meaning to your project?
- Are you bored in your role?
- As a result of volunteering here, I have become more involved in other opportunities.
- Can you tell whether or not your efforts have had results? What are the indicators?
- Did anything unexpected occur as a result of your volunteer activities (something important to our client)?
- Did you encounter any problems this year in doing your work? Please describe briefly and explain how the situation was resolved.
- Did you have the information you needed to learn your role quickly?
- Did you meet the goals we mutually set for your work this year? How do you know? Do you think they were the right goals?
- Do you feel challenged in your role?
- Do you feel our volunteer program is well organized?
- Do you feel you are provided adequate resources to accomplish your tasks?
- Do you feel you are receiving adequate support and guidance from the staff?
- Do you find there are too many responsibilities associated with your role?
- Do you have a talent or skill that we have never asked you to put to use in your work for us (but would be happy to do so)?
- Do you plan to continue volunteering with us?
- Have we asked you for advice on anything? Have you provided any suggestions or input to us?
- Have you been given feedback or overheard comments by our clients - positive or negative - that you wish to pass on to us?
- How likely are you to recommend our volunteer opportunities to friends, coworkers, or family?
- How many hours of training did you receive for your assigned volunteer role?
- How satisfied did you feel after volunteering?
- How satisfied do you feel volunteering with us?
- How valued did you feel as a member of our organization? How likely are you to volunteer with us again?
- How well do you feel you have been able to fulfill your volunteer responsibilities?
- How well were your volunteer position and responsibilities explained to you?
- How would you rate your overall experience?

- I am involved in the decisions that affect my work.
- I am satisfied with the variety of volunteer opportunities offered.
- I feel welcomed and appreciated by the staff.
- I have been kept informed about what is going on at \_\_\_\_.
- I have the support and guidance I need to accomplish my volunteer activities.
- I understand the importance of the work that I perform for this organization.
- I would like to explore additional/different volunteer responsibilities.
- If given the opportunity, I would be interested in taking a leadership role with \_\_\_\_.
- In just a few sentences or phrases, please tell us how you describe our agency and its work to your friends and family.
- In the last year I have received recognition or thanks for being a volunteer.
- In the last year, I have had opportunities to learn and grow as a volunteer.
- Is there any need or gap in service you have noticed that might have potential for additional volunteer work?
- List 3 things we can improve on to make your volunteer experience more enjoyable?
- My volunteer job gives me a sense of accomplishment.
- My volunteer work has helped me develop new job-related skills.
- Overall, are you satisfied with your volunteer experience?
- Please rate the training you received.
- The clients appreciate the service that I provide.
- The staff of this agency makes me feel that my role is important and valuable.
- In what ways were you compelled to commit time to our cause.
- What are you most or least satisfied with in regards to the ease of communication at our organization?
- What can we do to be more supportive in you in accomplishing your work?
- What do you enjoy most about volunteering with us?
- What do you think are the most important things you do to support the paid staff?
- What do you think are the most important things you do for the recipients of our services? How do you know these are valued by our clients?
- What have you observed or heard from clients this year that indicates your services made a difference to them or changed their behavior or circumstances?
- What do you like and dislike about our training program
- What training or access to information would help you to be more effective as a volunteer?
- Would you recommend that your friends or family members volunteer with us?